

to our residents

aka.

Welcome to AKA West Hollywood. We are pleased to have you living with us and wish to make your stay as comfortable and relaxing as possible.

AKA balances the style and hospitality of an intimate hotel with the space and comfort of a fully appointed luxury condominium. Specializing in stays of a month or longer, AKA stands for unparalleled metropolitan locations; signature design; and exceptional business, fitness and lifestyle services.

Our staff is empowered to respond to any request you may have, but if you need further assistance please contact me in my office at 310.626.0888

Please take a moment to review this information in your suite and the property. If you'd like additional recommendations or need help operating or adjusting anything in your suite, please ask. We'd like to make your visit as enjoyable as possible.

Once again, thank you for choosing AKA West Hollywood.

Sincerely,

Megan Schroder
Managing Director

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RESIDENT SERVICES

a.lounge

a.lounge artfully complements the vibrancy of West Hollywood with a stylish, sophisticated area for unwinding and relaxing. Enjoy the company of friends and fellow residents in a stylish, elevated atmosphere.

a.fitness

Located in The West Tower, our fitness center features state-of-the-art Technogym cardio equipment and weight training machines. If you wish, the Resident Service Team can arrange for personal training sessions or in-suite massages. The fitness center is open 24 hours a day, 7 days a week.

a.cinema

a luxurious, 16-seat resident screening room, featuring curated screenings weekly. Please contact the resident services team to reserve.

walking path

a trail surrounding the property, perfect for a morning walk.

services and features

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PHONE SERVICE

Upon check in, you will be provided with your personal telephone number, which rings directly to your suite. You may receive calls directly in your suite without going through the Resident Services desk. Or, feel free to have your callers dial the main line at 310.626.0888 and we will gladly transfer any calls to your suite. Should you not be available, your caller will be able to leave you a voicemail message on your suite's voicemail system.

Phone

Resident Services Desk/Concierge 0
West Hollywood's main number is 310.626.0888
Local calls are free within the local calling area

Dialing instructions

Domestic telephone calls: dial 1 + area code + number
International: 011 + country code + city code + number

Telephone charges .

Domestic long distance and local toll calls are charged 10 cents per minute.

International calls are charged on a per minute basis. Please ask the Resident Services staff for rates.

Directory assistance \$1.50 per call (Domestic numbers).

INTERNET

Wired and Wireless high-speed Internet access is available complimentary for AKA residents in all suites and common areas. You will receive a wi-fi code and suite network to connect to upon check-in. Please contact the Resident Service Team with any questions or technical issues.

TELEVISION

High Definition TV is avaikable in all suites. The on-screen program is available by pressing the 'Guide' button on the remote control.

HOUSEKEEPING

Housekeeping will be provided once a week between 9 am and 5 pm. If you have a specific preference for service during this time frame, please call the Resident Services desk by dialing "0". Additional housekeeping is available at an additional charge.

Trash removal Reach out to front desk services if you have trash or recycling that you'd like to dispose of, please deposit in the refuse room located on each floor, or call "0" for resident services to assist in arranging housekeeping service. On behalf of other residents, we kindly ask that you do not leave your refuse in the hallway.

Maintenance requests If you experience a mechanical problem in your suite, please contact the Resident Services desk by dialing 0 so that we may have our engineering staff quickly address your request.

MAIL/DELIVERIES

If you'd like to receive mail during your stay please use the following address:

Resident Name
c/o AKA West Hollywood
8500 Sunset Boulevard, Suite # W_____
West Hollywood, CA 90069

The Resident Services Team will accept and store packages and will contact you by text when a package has been accepted on your behalf. Please note: we can only accept packages for residents registered in our system. We have limited storage space. Please grab your package quickly.

health

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The health and well-being of our residents, team members and all who visit our properties is AKA's highest priority. We continue to monitor the Centers for Disease Control and Prevention, and other federal, state, and local health departments for real-time information regarding the coronavirus and are following their recommended guidelines.

Los Angeles Department of Health

For all emergencies, call 911

Los Angeles Department of Health Coronavirus Call Center 877.777.5799

If There Is A Suspected Infected Person and / or Confirmed Case of Coronavirus on Property:

Reference the following guide released by the Los Angeles Department of Health for guidance on handling a suspected infected and / or confirmed case of Coronavirus

<http://publichealth.lacounty.gov/media/coronavirus/FAQManagers.pdf>

Los Angeles Department of Health

213.974.1234

<http://publichealth.lacounty.gov/>

local stores and guest services

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Due to the current health event, please call our recommended local restaurants, stores and services for the latest on hours of operation.

Below is a selection of stores and services located in the neighborhood. If you need further assistance please speak with our Resident Services staff and they will be happy to locate whatever you may need.

EMERGENCY CONTACT

Emergency/Police/Fire/Ambulance 911
Police Precinct 310.855.8850

PHARMACIES

CVS Pharmacy 8491 W. Santa Monica Blvd 310.360.7303
Capitol Drugs 8578 Santa Monica Blvd 310.289.1125
West Knoll Pharmacy 8547 Santa Monica Blvd. 310.657.2027

COPY CENTER

FedEx Office Print & Ship Center
8539 W. Sunset Blvd 310.289.5129

OFFICE SUPPLIES

Staples 6450 Sunset Blvd 323.467.2155

SHOE REPAIR/SHINE

Star Shoe Repair 7960 Fountain Ave 323.656.0777

GROCERY

Trader Joe's 8611 Santa Monica Blvd. 310.657.0152
Gelson's Market 8330 W. Santa Monica Blvd. 323.656.5580
Whole Foods 7871 California State Route 2 323.848.4200

GROCERY DELIVERY

Pavilions pavilions.com

Our Resident Services team will be happy to assist you in ordering a fresh grocery delivery prior to your arrival, or while you are in residence. Please speak to a team member for assistance in ordering.

FOOD DELIVERY SERVICES/ APPS

Caviar
Seamless
Postmates
Uber Eats

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local stores and guest services

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SALON

EDEN by Eden Sassoone 8600 W Sunset Blvd 310.861.4660

YOGA

Nine Treasures Yoga 8182 Sunset Blvd 323.934.9140

AuraYog 8608-A W Sunset Blvd 323.570.0570

PLACES OF WORSHIP

The First Baptist Church of Beverly Hills

9025 Cynthia St 310.276.3978

Saint Victor Catholic Church

8634 Holloway Dr. 310.652.6477

Hollywood Temple Beth El

1317 N. Crescent Heights Blvd 323.656.3150

King Fahad Mosque

10980 Washington Blvd 310.204.1250

aka's favorite restaurants within 10 minutes

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AKA West Hollywood's superb location puts you close to many of Los Angeles' most interesting restaurants. Here are our favorites that are within a ten-minute walk for those times when you don't want to venture far.

Tesse

8500 Sunset Blvd · tesserestaurant.com

Tesse is a French restaurant featuring the dynamic, continental-inspired cuisine of Chef Raphael Francois and Pastry Chef Sally Camacho Mueller, served in a chic dining room on Sunset Boulevard in the heart of West Hollywood. An extensive wine program from Jordan Ogron is supplemented by Boutellier, an exclusive wine store adjacent to the restaurant. A French-leaning craft cocktail program designed by Nick Meyer and Julian Cox is offered at the bar. In-suite dining is offered for AKA West Hollywood.

Blue Ribbon Sushi Bar & Grill

189 The Grove Drive · blueribbonrestaurants.com

Located at The Grove in LA's Fairfax district, Blue Ribbon Sushi Bar & Grill showcases the Bromberg Brothers' and partner Toshi Ueki's dedication to the tradition of pristine quality fish and family style Japanese fare. You will be treated to some of the well-known Blue Ribbon staples such as togarashi spiced Fried Chicken served with Wasabi Honey and Oxtail and Bone marrow fried rice as well as an extensive wine, sake and cocktail menu. Dine in the cozy teak and ivory hued dining room, pull up a stool in the hidden bar room at the back or sit al fresco under cream-colored umbrellas around the famed Grove fountain.

Mercado

7910 West Third Street · cocinasycalaveras.com

West 3rd Street is home of the second location of Mercado, the Los Angeles classic meets contemporary Mexican restaurant from Chef Jose Acevedo and Jesse Gomez. The restaurant is known for their wonderful cocktails in addition to creating new takes on traditional Mexican cuisine. Good for both walk-ins and reservations, Mercado exemplifies what it means to make Mexican food in Southern California today. Our favorite dish and signature dish is the Carnitas.

aka's favorite restaurants within 10 minutes

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BOA Steakhouse

9200 Sunset Blvd #650 · innovatedining.com/restaurants/boa
BOA Steakhouse artfully combines a bold, colorful environment with modern-day steakhouse fare. Steaks and chops include a selection of prime Omaha beef such as the "40 Day" Dry Aged New York Strip and the "Bone In" Rib Eye.

Cavatina

1200 Alta Loma Rd · sunsetmarquis.com/cavatina-restaurant
Cavatina embodies Sunset Marquis' casual, relaxed vibe and atmosphere and offers guests 4 courses of indulgences including Snacks, Crudo, Small Plates and Entrees, and features a wide variety of options like Oysters on Half Shell, Yellowtail with Uni & Caviar, Crispy Brussels Sprouts with Bacon & Jalapeños, Charred Octopus, Prime Steak, and of course, Schlow's Award winning Burger! Cavatina is open for Breakfast, Lunch, Dinner and Brunch on Sundays. Many of these delicacies will also be featured on the in-room dining menu and offered at special events and gatherings at the hotel.

Thank you for choosing AKA West Hollywood!