

to our residents

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**aka.**

Welcome to AKA West Hollywood. We are pleased to have you living with us and wish to make your stay as comfortable and relaxing as possible.

AKA balances the style and hospitality of an intimate hotel with the space and comfort of a fully appointed luxury condo-minium. Specializing in stays of a month or longer, AKA stands for unparalleled metropolitan locations; signature design; and exceptional business, fitness and lifestyle services.

Our staff is empowered to respond to any request you may have, but if you need further assistance please contact me in my office at 310.626.0888

Please take a moment to review this information in your suite and the property. If you'd like additional recommendations or need help operating or adjusting anything in your suite, please ask. We'd like to make your visit as enjoyable as possible.

Once again, thank you for choosing AKA West Hollywood.

Sincerely,  
**Megan Schroder**  
Managing Director



**RESIDENT SERVICES**

Our Resident Services team is available and at your service 24 hours a day, seven days a week. They are happy to provide many services including restaurant recommendations and reservations, purchasing concert or event tickets, arranging floral deliveries, limousine or car services, or scheduling salon appointments. For assistance during your stay, or any additional special requests, please contact the Resident Services Team by dialing 0 from your suite phone, or texting 424.288.7250 from your mobile phone. (international texting rates may apply).

**a.lounge**

a.lounge artfully complements the vibrancy of West Hollywood with a stylish, sophisticated area for unwinding and relaxing. Enjoy the company of friends and fellow residents in a stylish, elevated atmosphere.

**a.fitness**

Located in The West Tower, our fitness center features state-of-the-art Technogym cardio equipment and weight training machines. If you wish, the Resident Service Team can arrange for personal training sessions or in-suite massages. The fitness center is open 24 hours a day, 7 days a week.

**a.cinema**

a luxurious, 16-seat resident screening room, featuring curated screening and an extensive film library.

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## PHONE SERVICE

Upon check in, you will be provided with your personal telephone extension, which rings directly to your suite. You may receive calls directly in your suite without going through the Resident Services desk. Or, feel free to have your callers dial the front desk at 310.626.0888 and we will gladly transfer any calls to your suite.

- Resident Services desk—press 0
- West Hollywood's main number is 310.626.0888
- Dial 1 + area code + number to dial local or long distance
- Local calls are free in area codes 310
- Press messages button on phone for voicemail. Phone will have a blinking message light when you have messages.

## AKA extensions

**Managing Director** 102

**Director of Front Office** 110

**Resident Services Desk/Concierge/ Operator** 0

## Dialing instructions

*Domestic telephone calls:* dial 1 + area code + number

*International:* 1 + 011 + country code + city code + number

Country codes:

Australia +61

France +33

Germany +49

Hong Kong +852

Italy +39

Ireland +353

Russia +7

South Africa +27

Spain +34

Sweden +46

Switzerland +41

United Kingdom +44

United Arab Emirates +971

## Telephone charges

Long distance and International calls are charged on a per minute basis. Please contact the Resident Services Team for rates.

## INTERNET

### Wireless high-speed internet access for suites, amenity spaces, and business center

Wireless high-speed Internet access is available complimentary for AKA residents in all suites and common areas. You will receive a wi-fi code upon check-in. Please contact the Resident Service Team with any questions.



**HOUSEKEEPING**

Housekeeping will be provided once a week between 9 am and 5 pm. If you have a specific preference for service during this time frame, please call the Resident Services desk by dialing "0". Additional housekeeping is available at an additional charge.

**Trash removal** If you have trash or recycling that you'd like to dispose of, please deposit in the refuse room located on each floor, or call "0" for resident services to assist in arranging housekeeping service. On behalf of other residents, we kindly ask that you do not leave your refuse in the hallway.

**Maintenance requests** If you experience a mechanical problem in your suite, please contact the Resident Services desk by dialing 0 so that we may have our engineering staff quickly address your request.

**MAIL/DELIVERIES**

If you'd like to receive mail during your stay please use the following address:

Registered Guest Name  
c/o AKA West Hollywood  
8500 Sunset Boulevard, Suite # W\_\_\_\_  
West Hollywood, CA 90069

The Resident Services Team will accept and store packages and will contact you by text when a package has been accepted on your behalf. Please note: we can only accept packages for residents registered in our system.

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Below is a selection of stores and services located in the neighborhood. If you need further assistance please speak with our Resident Services staff and they will be happy to locate whatever you may need.

**EMERGENCY CONTACT****Emergency/Police/Fire/Ambulance** 911**Police Precinct** 310.855.8850**PHARMACIES****CVS Pharmacy** 8491 W. Santa Monica Blvd 310.360.7303**Capitol Drugs** 8578 Santa Monica Blvd 310.289.1125**West Knoll Pharmacy** 8547 Santa Monica Blvd. 310.657.2027**COPY CENTER****FedEx Office Print & Ship Center**

8539 W. Sunset Blvd 310.289.5129

**OFFICE SUPPLIES****Staples** 6450 Sunset Blvd 323.467.2155**SHOE REPAIR/SHINE****Star Shoe Repair** 7960 Fountain Ave 323.656.0777**GROCERY****Trader Joe's** 8611 Santa Monica Blvd. 310.657.0152**Gelson's Market** 8330 W. Santa Monica Blvd. 323.656.5580**Whole Foods** 7871 California State Route 2 323.848.4200**GROCERY DELIVERY****Pavilions** pavilions.com

Our Resident Services team will be happy to assist you in ordering a fresh grocery delivery prior to your arrival, or while you are in residence. Please speak to a team member for assistance in ordering.

**SALON****EDEN by Eden Sassoon** 8600 W Sunset Blvd 310.861.4660**YOGA****Nine Treasures Yoga** 8182 Sunset Blvd 323.934.9140**AuraYog** 8608-A W Sunset Blvd 323.570.0570

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**PLACES OF WORSHIP**

**The First Baptist Church of Beverly Hills**

9025 Cynthia St 310.276.3978

**Saint Victor Catholic Church**

8634 Holloway Dr. 310.652.6477

**Hollywood Temple Beth El**

1317 N. Crescent Heights Blvd 323.656.3150

**King Fahad Mosque**

10980 Washington Blvd 310.204.1250

## aka's favorite restaurants within 10 minutes

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**aka.**

AKA West Hollywood's superb location puts you close to many of Los Angeles' most interesting restaurants. Here are our favorites that are within a ten-minute walk for those times when you don't want to venture far.

### **Tesse**

8500 Sunset Blvd · [tesserrestaurant.com](http://tesserrestaurant.com)

Tesse is a French restaurant featuring the dynamic, continental-inspired cuisine of Chef Raphael Francois and Pastry Chef Sally Camacho Mueller, served in a chic dining room on Sunset Boulevard in the heart of West Hollywood. An extensive wine program from Jordan Ogron is supplemented by Boutellier, an exclusive wine store adjacent to the restaurant. A French-leaning craft cocktail program designed by Nick Meyer and Julian Cox is offered at the bar. In-suite dining is offered for AKA West Hollywood.

### **Obicà**

8630 Sunset Blvd · [obicà.com/restaurants/los-angeles-sunset](http://obicà.com/restaurants/los-angeles-sunset)

Obicà Mozzarella Bar is an Italian restaurant and pizzeria located in the historic Sunset Plaza. Obicà offers the freshest Mozzarella di Bufala Campana DOP and traditional Italian dishes in a friendly welcoming atmosphere.

### **Blue Ribbon Sushi Bar & Grill**

189 The Grove Drive · [blueribbonrestaurants.com](http://blueribbonrestaurants.com)

Located at The Grove in LA's Fairfax district, Blue Ribbon Sushi Bar & Grill showcases the Bromberg Brothers' and partner Toshi Ueki's dedication to the tradition of pristine quality fish and family style Japanese fare. You will be treated to some of the well-known Blue Ribbon staples such as togarashi spiced Fried Chicken served with Wasabi Honey and Oxtail and Bone marrow fried rice as well as an extensive wine, sake and cocktail menu. Dine in the cozy teak and ivory hued dining room, pull up a stool in the hidden bar room at the back or sit al fresco under cream-colored umbrellas around the famed Grove fountain.

### **Mercado**

7910 West Third Street · [cocinasycalaveras.com](http://cocinasycalaveras.com)

West 3rd Street is home of the second location of Mercado, the Los Angeles classic meets contemporary Mexican restaurant from Chef Jose Acevedo and Jesse Gomez. The restaurant is known for their wonderful cocktails in addition to creating new takes on traditional Mexican cuisine. Good for both walk-ins and reservations, Mercado exemplifies what it means to make Mexican food in Southern California today. Our favorite dish and signature dish is the Carnitas.

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**BOA Steakhouse**

9200 Sunset Blvd #650 · [innovatedining.com/restaurants/boa](http://innovatedining.com/restaurants/boa)  
BOA Steakhouse artfully combines a bold, colorful environment with modern-day steakhouse fare. Steaks and chops include a selection of prime Omaha beef such as the “40 Day” Dry Aged New York Strip and the “Bone In” Rib Eye.

**Cavatina**

1200 Alta Loma Rd · [sunsetmarquis.com/cavatina-restaurant](http://sunsetmarquis.com/cavatina-restaurant)  
Cavatina embodies Sunset Marquis’ casual, relaxed vibe and atmosphere and offers guests 4 courses of indulgences including Snacks, Crudo, Small Plates and Entrees, and features a wide variety of options like Oysters on Half Shell, Yellowtail with Uni & Caviar, Crispy Brussels Sprouts with Bacon & Jalapeños, Charred Octopus, Prime Steak, and of course, Schlow’s Award winning Burger! Cavatina is open for Breakfast, Lunch, Dinner and Brunch on Sundays. Many of these delicacies will also be featured on the in-room dining menu and offered at special events and gatherings at the hotel.

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To ensure your furnished suite feels like your home away from home, we have provided the following kitchen, bedroom, bathroom, and living room items. These should provide for a comfortable and enjoyable stay; however, if there is anything additional that you require please dial 0 to reach the Resident Services desk so that we may satisfy your request.

**electronics** large flat screen TV

**linens**

custom-designed quilt, mattress pad, cotton woven blanket, bath mat, luxe triple sheeting package, hypo allergenic pillows with pillow cases and pillow protectors, egyptian towels and robes

**kitchen** stainless steel microwave oven and appliances, scissors, can opener, chrome wing corkscrew, coffee maker, cutting board, waste basket, sponge, cutlery tray, hand towels, pot holders, knife set, dinner plates, salad plates, soup bowls, coffee cups with saucers, dinner forks, salad forks dessert spoon, dinner knives and teaspoons, large and medium beverage glasses, wine glasses

**other in-suite furnishings included** ironing board with iron, hair dryer, dish towels, travel size AKA bath products and shoe mitt

Thank you for choosing AKA West Hollywood!